

# Coronavirus - (COVID-19) Informational Sheet

Aloha Hawaii Laborers' Union; Local 368 Members!

As of the posting of this message we find ourselves in unprecedented times in modern history. The onset of the COVID-19 pandemic has caused so much uncertainty across our nation and our state with regard to our health, work, and ability to take care of our families. While many of us with regard to our jobs are have not been impacted by the pandemic so far, some of our brothers and sister have been impacted.

In light of this, we have provided a list of links and phone numbers to institutions and services who are providing COVID-19 assistance or programs to help during this time.

We hope this message finds you and your families in good health, and together we will make it through these unprecedented times. Laborers always have, and we always will!

Yours in brotherhood and good health,

Peter Ganaban Business Manager/Secretary-Treasurer

Hawaii Laborers' Union; Local 368

## UNEMPLOYMENT ASSISTANCE

### Department of Labor and Industrial Relations (Unemployment)

Online Claims: <https://huiclaims2020.hawaii.gov/initial-claim>

**\*\* Note\*\*** - In order to file an online Unemployment Claim you must have a personal email account. If you don't have an email account you can go to [www.gmail.com](http://www.gmail.com) to create one. If necessary have a family member assist you in creating an email account.

Or Call: **Oahu Office (808)586-8970**

**Kona Claims and Benefits (808)322-4822**

**Kauai Claims and Benefits (808)274-3043**

**Hilo Claims and Benefits (808)974-4086**

**Maui Claims and Benefits (808)984-8400**

## BANKS

- [American Savings Bank Hawaii](https://www.asbhawaii.com/covid-19) - <https://www.asbhawaii.com/covid-19>
- [Bank of Hawaii](https://www.boh.com/covid-19-main-page) - <https://www.boh.com/covid-19-main-page>
- [First Hawaiian Bank](https://www.fhb.com/en/lp/covid19-2020/) - <https://www.fhb.com/en/lp/covid19-2020/>
- [Central Pacific Bank](https://www.cpb.bank/staying-alert-informed-covid-19) - <https://www.cpb.bank/staying-alert-informed-covid-19>
- [Territorial Savings Bank](https://www.cpb.bank/staying-alert-informed-covid-19) - <https://www.cpb.bank/staying-alert-informed-covid-19>

## CREDIT UNION'S

- [Hawaii State Federal Credit Union](https://www.hawaiiistatefcu.com/financial-preparedness/) - <https://www.hawaiiistatefcu.com/financial-preparedness/>
- [HawaiiUSA Federal Credit Union](https://www.hawaiiusafcu.com/Resources/Education/Coronavirus-(COVID-19)-Update-Center) – [https://www.hawaiiusafcu.com/Resources/Education/Coronavirus-\(COVID-19\)-Update-Center](https://www.hawaiiusafcu.com/Resources/Education/Coronavirus-(COVID-19)-Update-Center)
- [Hawaii Central Federal Credit Union](https://www.hawaiiicentral.org/notice/) - <https://www.hawaiiicentral.org/notice/>

## **ATTENTION:**

While some listed below may be suspending service disconnection during this crisis, be aware that it does not necessarily mean that payments are forgiven , and you could be subject to an inordinately large bill at the end of the crisis for payments not made during the crisis.

**CALL** the numbers below to find out exactly what each vendor is offering and the details of their respective COVID-19 programs.

## **ELECTRICITY**

- [Hawaiian Electric Company \(Oahu, Maui, Kauai\)](https://www.hawaiianelectric.com/about-us/a-message-from-president-and-ceo-scott-seu) –  
<https://www.hawaiianelectric.com/about-us/a-message-from-president-and-ceo-scott-seu>

And call:

**Oahu: 808-548-7311**

**Maui: 808-871-9777**

**Molokai/Lanai: 1-877-871-8461**

**Hilo: 808-969-6999**

**Kona: 808-329-3584**

**Waimea: 808-885-4605**

- [Kauai Island Utility Cooperative](https://website.kiuc.coop/) And call: **808-246-4300**  
<https://website.kiuc.coop/>

## **WATER**

[Board of Water Supply \(Oahu\)](https://www.boardofwatersupply.com/customer-service/your-water-service) – And call: **(808) 748-5020**

<https://www.boardofwatersupply.com/customer-service/your-water-service>

[Hawaii Island Department of Water](https://www.hawaiidws.org/) - <https://www.hawaiidws.org/>

And call: **Hilo: (808) 961-8060**

**Waimea: (808) 887-3030**

**Kona: (808) 322-0600**

**Ka'ū: (808) 929-9111**

- [Kauai Department of Water](http://www.kauaiwater.org/page2.asp) - <http://www.kauaiwater.org/page2.asp> And call: **808-245-5442**
- [Maui Department of Water](https://www.mauicounty.gov/126/Department-of-Water-Supply) - <https://www.mauicounty.gov/126/Department-of-Water-Supply>  
And call: **808-270-7730**

## **CELL PHONE SERVICES**

- [Verizon](https://www.verizonwireless.com/support/covid-19-faqs/) - <https://www.verizonwireless.com/support/covid-19-faqs/>
- [AT&T](https://www.att.com/help/covid-19/) - <https://www.att.com/help/covid-19/>
- [T-Mobile](https://www.t-mobile.com/brand/ongoing-updates-covid-19#customers) - <https://www.t-mobile.com/brand/ongoing-updates-covid-19#customers>
- [Sprint](https://newsroom.sprint.com/covid-19-updates-sprint-responds.htm) - <https://newsroom.sprint.com/covid-19-updates-sprint-responds.htm>

## **LAND LINE TELEPHONE, TELEVISION, AND INTERNET SERVICE**

- [Spectrum](https://mobile.spectrum.com/support/article/360040980371/coronavirus-covid19-update) – or call **1-855-707-7328**  
<https://mobile.spectrum.com/support/article/360040980371/coronavirus-covid19-update>
- **Spectrum for Students : COVID-19 Offer for Students**  
<https://www.spectrum.net/support/internet/coronavirus-covid-19-educational-internet-offer>
- [Hawaiian Telcom](https://www.hawaiiantel.com/aboutus/Coronavirus/tabid/2119/Default.aspx) - <https://www.hawaiiantel.com/aboutus/Coronavirus/tabid/2119/Default.aspx>  
or call **643-3456** or Toll Free: **877-482-2211**

## **EMERGENCY FINANCIAL ASSISTANCE**

### **Coordinated Statewide Homeless Initiative**

Description: Grants for rent, security deposits, or utility payments

Service Area: **Statewide**

**Call: 2.1.1**

### **Kahiau Emergency Assistance**

Description: Provides Native Hawaiians up to \$2000 in grant funds for emergencies

Service Area: **Statewide**

**Call: 808.784.4464**

Email [kahiau@hawaiiancouncil.org](mailto:kahiau@hawaiiancouncil.org)

Visit <https://hawaiiancouncil.org/kahiau>

### **Hawaii Community Lending**

Description: Loans for emergency housing payments and debt consolidation

Service Area: **Statewide**

**Call: 808.587.7886**

### **Office of Hawaiian Affairs**

Description: Consumer Micro-Loan Program Provides Native Hawaiians, who financially qualify, loans up to \$7500 for specific purposes

Service Area: **Statewide**

**Or Call: 808.594.1823**

Visit: <https://loans.oha.org/personal/cmlp/>

### **Family Promise of Hawaii**

Description: Provides families with minor children with grants for rent and security deposits

Service Area: **Oahu Only**

**Call: 808.466.4243**

## **AFL-CIO (LABOR COMMUNITY SERVICES PROGRAM) FOOD ASSISTANCE (For Unemployed)**

### **OAHU**

**Place:** HGEA, 888 Mililani Street, **enter parking lot on Queen Street heading South bound ONLY**

**Date:** Saturday, 3/28/2020, 4/4/2020(tentative), 4/11/2020 (tentative), 4/18/2020 (tentative)

**Distribution time:** 9:00 a.m.-12:00 p.m. or until we are out of food boxes

### **KAUAI**

**Place:** HGEA, 3213 Akahi Street, Lihue HI 96766

**Date:** Saturday, 3/28, 4/4 (tentative), 4/11 (tentative), 4/18 (tentative)

**Distribution time:** 9:00 a.m. -12:00 p.m. or until we are out of food boxes

## **MAUI**

**Place:** UPW 841 Kolu Street, Wailuku HI 96793

**Date:** Thursday, 4/2, 4/9 (tentative), 4/16(tentative), 4/23 (tentative)

**Distribution time:** 9-12:00 or until we are out of food boxes

## **HAWAII ISLAND**

Please see the Hawaii Food Basket's website for information on distribution. Food distribution will start in April.

<https://www.hawaiifoodbasket.org/about>

## **OTHER GOVERNMENT SERVICES**

Hawaii State Medicaid - <https://medquest.hawaii.gov/en/members-applicants/get-started.html>

**Or Call:** Oahu 808 - 524 – 3370

Neighbor Islands 1 – 800 - 316 – 8005

Supplemental Nutrition Assistance Program (SNAP)

[https://humanservices.hawaii.gov/bessd/files/2020/03/SNAP\\_Application\\_2019-form-fillable-3-23-20-final-1.pdf](https://humanservices.hawaii.gov/bessd/files/2020/03/SNAP_Application_2019-form-fillable-3-23-20-final-1.pdf)

**Or Call:** 855-643-1643

## **Department of Hawaiian Home Lands**

Department of Hawaiian Home Lands Announces 6<sup>th</sup> Month Postponement of Payments for Direct Loan Beneficiaries

<https://dhhl.hawaii.gov/2020/03/24/hawaiian-homes-commission-approves-dhhl-loan-deferral/>

Contact Homestead Service Division for more information at: **808-620-9240**